#### Virtual / Hybrid Meetings

In the chat section please type your name, company name & email.

Participant feature – raise hand. The meeting facilitator will acknowledge you.

Enter the meeting with your microphone on mute and unmute your mic when you need to speak.

Every meeting will be recorded, and the video will be posted on the ncucc.org website. You can watch the meeting by using the video link provided on ncucc.org. Visit your county UCC page for a listing of past meeting videos.











October is...

Tackling Hunger Month

www.NationalDayCalendar.com



#TacklingHungerMonth



#### **HOW TO OBSERVE**

Donate some non-perishable food to your local homeless shelter, and use #TacklingHungerMonth to post on social media and spread the word! October is generally the time of year people start getting ready for holidays like Thanksgiving and Christmas. Now is a great time to start thinking about helping those who may not get to enjoy big Thanksgiving dinners or cookies on Christmas Eve. There are many simple ways you can help, and it won't take much of your time or money.

- Bulk up your food drive. Canned goods, peanut butter, dry beans, brown rice, olive oil, nuts, and soups are all excellent foods to donate, and they won't put a dent in your bank account.
- **Donate money.** Relief agencies like Action Against Hunger, the Hunger Project, Feeding America, and Share Our Strength are always accepting donations with a goal in mind to make sure nobody goes hungry.
- Support food banks and make contributions of any kind, whenever you can. A little bit goes a long way when someone is going hungry.



## Halloween Safety Tips 🌊



Have a way to reach your kids



Check all treats before eating



Drive carefully



Wear light-colored or reflective clothing or carry lights while trick-or-treating



Watch out for foods your kids are allergic to



Keep your home lit all night



Arm your security system



Adjust your security cameras



WALKER OF THE WALK OF THE WALK

Use common sense



#### A few words from Louis Panzer

- Volume continuing to climb: let's remember The 3 C's: Calm, Continuous, Communication.
- Letters going out to those who damage without a ticket. We must understand the "why's" of a no call.
- CGA releases 2022 DIRT report this month: theme will be to address trends in root causes and a "look in the mirror" moment.
- Looking forward to welcoming our new Western liaison!
- Enjoy the onset of fall and stay safe!





# **Extraordinary Circumstances**

## https://nc811.org/extraordinary-circumstances/

When extraordinary circumstances like a hurricane take place visit the NC811 website to see who has declared extraordinary circumstances and when normal services will resume. This section is located under Resources / Member Services.





#### A reminder from Louis Panzer

Confirm valid caller contact info & phone number for field representative on locate request





## NC811 Data Insights



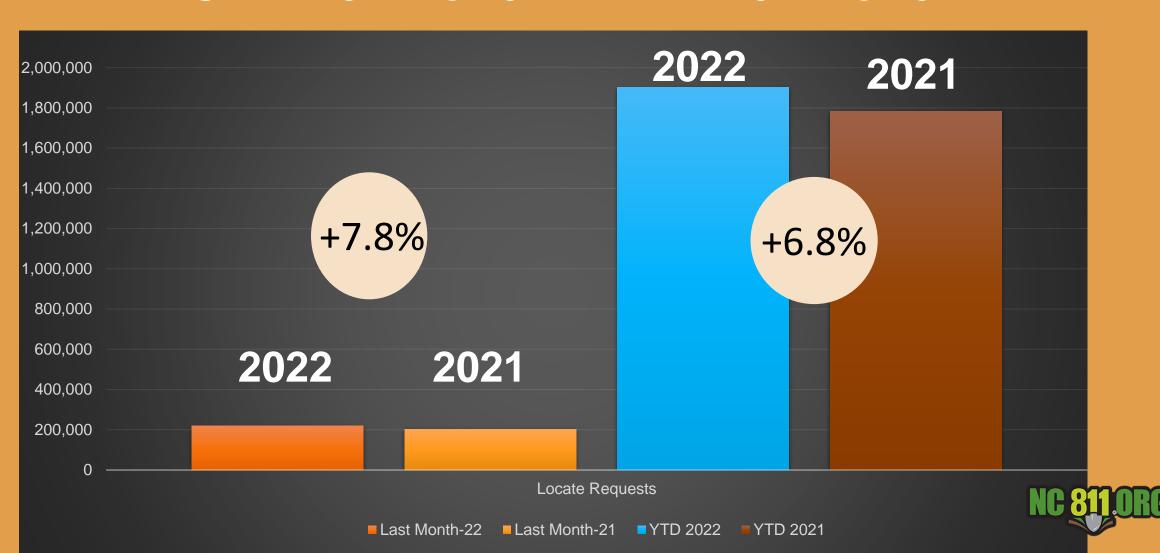
Transmissions

County ticket volume and distribution



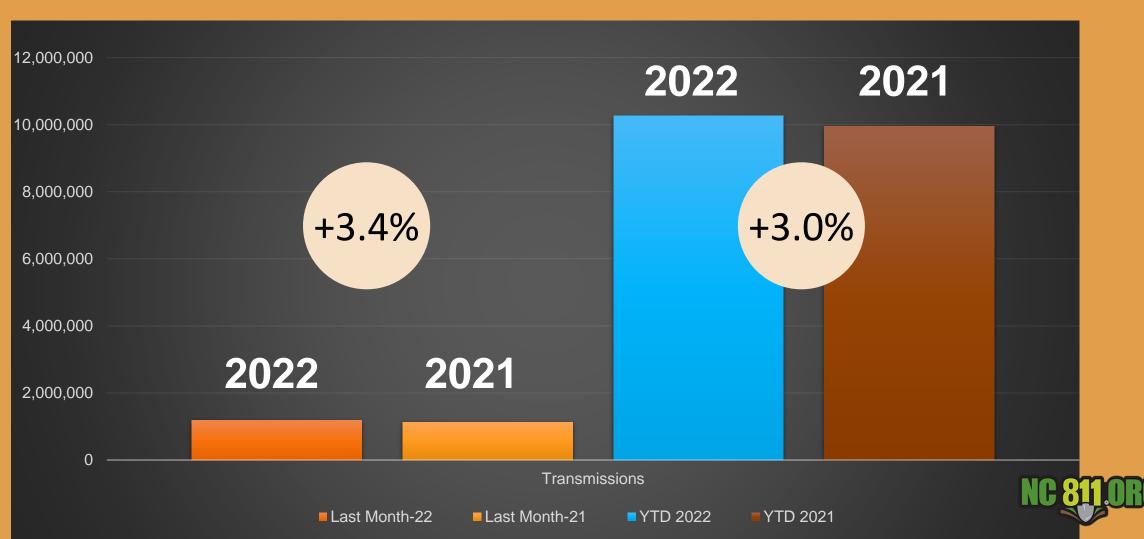
### LOCATE REQUESTS IN NORTH CAROLINA

SEPT 2022 vs 2021 YTD 2022 vs 2021



### TRANSMISSIONS IN NORTH CAROLINA

SEPT 2022 vs 2021 YTD 2022 vs 2021



### **County Ticket Volume**



Alexander	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	11	1	275	13	51	351
2022	10	2	313	13	111	449
+/- Var	-9.1%	100.0%	13.8%	0.0%	117.6%	27.9%
			Avg Lo	cates pe	er Day	20

### **County Ticket Volume**



Catawba	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	75	11	1540	39	874	2539
2022	127	21	2320	66	1017	3551
+/- Var	69.3%	90.9%	50.6%	69.2%	16.4%	39.9%
			Avg Lo	ocates pe	er Day	154

### **County Ticket Volume**



Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	85	13	1224	73	498	1893
2022	174	8	1304	92	588	2166
+/- Var	104.7%	-38.5%	6.5%	26.0%	18.1%	14.4%
			Avg Lo	cates pe	er Day	94



Alexander	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	74	26	2711	83	478	3372
2022	63	28	2783	77	733	3684
+/- Var	-14.9%	7.7%	2.7%	-7.2%	53.3%	9.3%
			Avg Lo	ocates pe	er Day	19



Catawba	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	422	212	13438	353	6292	20717
2022	762	209	16546	492	8716	26725
+/- Var	80.6%	-1.4%	23.1%	39.4%	38.5%	29.0%
			Avg Lo	ocates pe	er Day	141



Lincoln	3 HR	CNCL	NEW	RXMT	UPDT	Total Tickets
2021	786	110	12796	607	5164	19463
2022	817	101	12163	456	4836	18373
+/- Var	3.9%	-8.2%	-4.9%	-24.9%	-6.4%	-5.6%
				ocates p		97

#### **County Ticket Distribution**



County/Place	09 Sept
ALEXANDER	449
BETHLEHEM	89
ELLENDALE	7
HIDDENITE	55
MILLERSVILLE	1
STONY POINT	20
TAYLORSVILLE	269
TAYLORSVILLE BEACH	3
VASHTI	5

#### **County Ticket Distribution**



County/Place	09 Sept
CATAWBA	3551
BANDY	2
BANOAK	4
BROOKFORD	1
CATAWBA	222
CATFISH	1
CLAREMONT	89
CONOVER	378
COOKSVILLE	1
HICKORY	1458
LAKE NORMAN	23
LONG VIEW	6
LONGVIEW	2

MAIDEN	218
MOUNTAIN VIEW	10
NEWTON	470
NORTH HICKORY	1
PLATEAU	2
SAINT STEPHENS	16
SHERRILLS FORD	528
TERRELL	118
VIEWMONT	1

#### **County Ticket Distribution**



County/Place	09 Sept
LINCOLN	2166
BOGER CITY	10
CROUSE	19
DENVER	1145
FLAY	4
IRON STATION	178
JOHNSTOWN	1
LINCOLNTON	590
LOWESVILLE	50
MAIDEN	55
MARIPOSA	1
PUMPKIN CENTER	3
REEPSVILLE	1
TRIANGLE	1
VALE	91
WESTPORT	17

## Damages Reported for September 2022



ALAMANCE	11
ALEXANDER	3
ALLEGHANY	1
ANSON	1
ASHE	0
AVERY	0
BEAUFORT	0
BERTIE	0
BLADEN	5
BRUNSWICK	13
BUNCOMBE	41
BURKE	3
CABARRUS	47
CALDWELL	6
CAMDEN	0
CARTERET	6
CASWELL	3
CATAWBA	19
СНАТНАМ	7 2
CHEROKEE	2
CHOWAN	0
CLAY	0
CLEVELAND	11
COLUMBUS	3
CRAVEN	12

CUMBERLAND	34
CURRITUCK	0
DARE	6
DAVIDSON	20
DAVIE	1
DUPLIN	3
DURHAM	61
DGECOMBE	0
ORSYTH	36
RANKLIN	2
GASTON	23
GATES	1
GRAHAM	0
GRANVILLE	5 0
GREENE	0
GUILFORD	54
HALIFAX	1
HARNETT	13
HAYWOOD	2 12
HENDERSON	12
HERTFORD	0
HOKE	1
HYDE	0
REDELL	25
ACKSON	1

	JOHNSTON	57
	JONES	2
	LEE	15
	LENOIR	5
>	LINCOLN	9
	MACON	0
	MADISON	1
	MARTIN	0
	MCDOWELL	2
	MECKLENBURG	169
	MITCHELL	0
	MONTGOMERY	0
	MOORE	8
	NASH	5
	NEW HANOVER	14
	NORTHAMPTON	0
	ONSLOW	19
	ORANGE	12
	PAMLICO	3
	PASQUOTANK	2
	PENDER	4
	PERQUIMANS	1
	PERSON	1
	PITT	65
	POLK	2
	PITT	6.

RANDOLPH	16
RICHMOND	2
ROBESON	4
ROCKINGHAM	14
ROWAN	15
RUTHERFORD	8
SAMPSON	1
SCOTLAND	0
STANLY	1
STOKES	1
SURRY	5
SWAIN	0
TRANSYLVANIA	0
TYRRELL	0
UNION	24
VANCE	1
WAKE	195
WARREN	1
WASHINGTON	0
WATAUGA	1
WAYNE	2
WILKES	3
WILSON	4
YADKIN	0
YANCEY	2

## **Top 10 Callers for Alexander County**



Rank	Name	Totals
1	LKN UNDERGROUND	51
2	ENERGY UNITED	45
3	BIGHAM CABLE CONSTRUCTION, INC	31
4	ENERGYUNITED WATER CORP	29
5	UTILITY LINES CONSTRUCTION SERVICES, INC.	24
6	CITY OF HICKORY	19
7	DUKE ENERGY	18
8	AT&T UTILITY OPERATIONS	16
9	UTILITY LINES CONSTRUCTION SERVICES	14
10	UTILITY LINES CONSTRUCTION SERVICES	13

## **Top 10 Callers for Catawba County**



Rank	Name	Totals
1	LKN UNDERGROUND	318
2	PIEDMONT UTILITY GROUP, LLC	169
3	PRIME UTILITY CONSTRUCTION, INC.	163
4	UTILITY NETWORK SOLUTIONS, LLC	144
5	UTILITY LINES CONSTRUCTION SERVICES, INC	144
6	MILLER PIPELINE	141
7	MASTER UTILITY, INC	121
8	UTILITY LINES CONSTRUCTION SERVICES, INC	111
9	DUKE ENERGY	108
10	BIGHAM CABLE CONSTRUCTION, INC	90

## **Top 10 Callers for Lincoln County**



Rank	Name	Totals
1	LKN UNDERGROUND	231
2	MILLER PIPELINE	183
3	E AND G LANDSCAPING	155
4	ANSCO & ASSOCIATES, LLC	145
5	AT&T UTILITY OPERATIONS	125
6	UTILITY LINES CONSTRUCTION SERVICES, INC	114
7	TNM SOLUTIONS	54
8	DIVERSIFIED UTILITY GROUP, LLC	38
9	FULLER & CO CONSTRUCTION, LLC	38
10	J & H CLEARING & GRADING LLC	35

#### **Important Dates**





Tuesday, November 8, 2022 Dominion Energy

15 Overland Industrial Blvd, Asheville, NC Starts at 10 am Visit: https://ncucc.org/

NC Underground Damage
Prevention Review Board

NC811 Events Center, Greensboro Starts at 10 am Visit: https://udprb.nc.gov

Tuesday, October 18, 2022

Friday 10/21/2022 8:30 AM - 11:00 AM Hotel Ballast, Wilmington Contact Stephanie Brown at stephanie@nc811.org for attendance.

NC Locate Resolution
Partnership Committee

Wednesday, November 16, 2022

NC811 Events Center, Greensboro Hybrid Meeting, 11 am – 1 pm Go to <a href="https://ncucc.org/">https://ncucc.org/</a> for the virtual meeting link





Join NC811 at the NC State Oct 27th



# /safe-digging-sports

## **ELECTIONS ARE COMING**

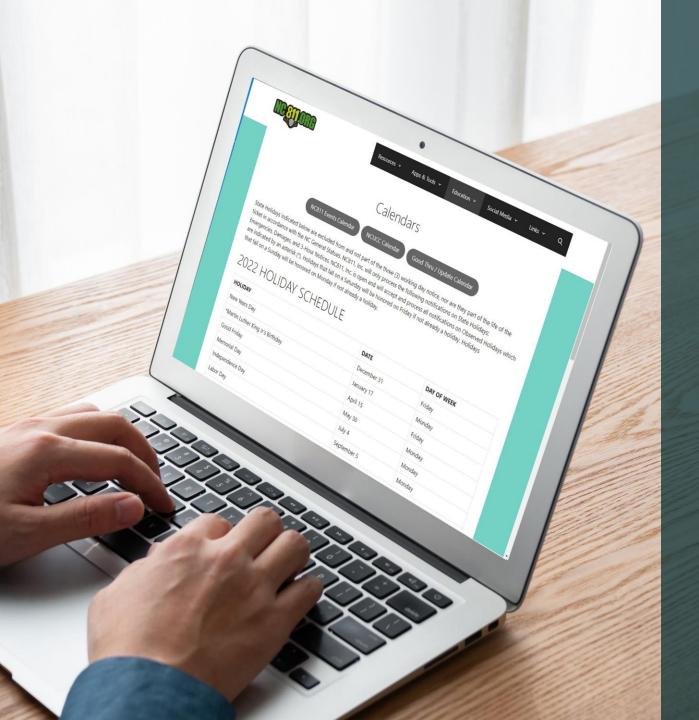
We want YOU to help protect the integrity of the underground lines and the election process!

# 811 AWARENESS CAMPAIGN



www.ncsbe.gov





# CALENDAR

For information on NC811 & NCUCC events, visit the calendar section of nc811.org or the nc811 app.



#### **OUR EDUCATION TEAM**









Ann Rushing Education Manager



Howard Corey
Education Liaison
Eastern Region

#### **OUR EDUCATION TEAM**









Steven Moore
Media Relations Specialist

For contact info visit https://nc811.org/education-resources/



## THANKYOU!

A copy of this presentation is available at WWW.ncucc.org

If this meeting was virtual or hybrid, a video is available on ncucc.org. Go to County UCC's. The video will be listed under the month and year the meeting took place.

